



Working on
behalf of

HS2

Thames Water update

March 2019 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

HS2 Ltd and Thames Water are moving the 42" water main from **Park Village East** in preparation for the construction of the railway. The water main will be diverted through **Albany Street, Redhill Street** and **Cumberland Market**.

Your Thames Water update

We are progressing well with our works at **Park Village East, Gloucester Gate, Robert Street** and **Cumberland Market**.

Where we are working

At **Cumberland Market** we are working at the junction with **Redhill Street**. We will be moving our compound up to the entrance of the **Rothay** flats carpark in the week starting 18 March. The entrance will be partially blocked but access will be maintained at all times for vehicles and all footpaths will remain open. We may still need to work weekends and we will keep noise and disruption to a minimum.

At our site on **Robert Street**, we came across some unmapped culverts. This has slightly delayed us in carrying out the work outside **Kirkfell** flats, which is now due to be carried out at the end of March.

Our road closure on **Park Village East** remains in place and we are planning to reopen the road early 2020.

If you have a question about HS2 or our works, please contact our helpdesk on 08081 434 434 or email HS2enquiries@hs2.org.uk

Notification



Duration of work

- **Albany Street** between the Barracks and **Gloucester Gate** due to be completed in 2019
- **Park Village East** work will be complete by early 2020
- **Gloucester Gate** will be reopened June 2019

Hours of working

- Our core working hours are 8am to 6pm, Monday to Friday and 8am to 1pm on Saturdays
- **Albany Street and Cumberland Market** weekend working hours are; Saturday 8am – 6pm and Sunday 9am – 5pm



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Notification



Work on Gloucester Gate

We ask all cyclists to dismount on the footpath at **Gloucester Gate**. We are due to reopen the lane on **Albany Street** late March / early April. When fully reopened we will restart our work on **Albany Street** to continue to lay the new pipe, at the north end of the Barracks, working towards **Gloucester Gate**.

How you are affected

The road closure and parking restrictions will continue at **Cumberland Market**. Please see on-street signage for parking suspensions and diversions. Footpath access will always be maintained to and from properties.

There will be temporary traffic lights in place on **Albany Street** to maintain two-way traffic from late March / early April.

Considerate Constructor

We are proud to have been awarded 4 out of 5 stars by the Considerate Constructors Scheme. This rating is partly due to activities we have carried out including attending resident drop-ins, and supporting local businesses and charities.

Getting in touch

For all enquiries about the work Thames Water are doing on behalf of HS2, please use the below details and quote the reference number: **BB231005**.

Phone: 0800 316 9800 (our lines are always open)

Email: customer.feedback@thameswater.co.uk

If you have a question about HS2 or our works, please contact our helpdesk on 08081 434 434 or email HS2enquiries@hs2.org.uk

What to expect

- Bus stops on **Albany Street**, by the Barracks remain suspended
- A rolling, single lane closure will be in place on **Albany Street** from late March / early April
- There will be no disruption to your water or waste services during our works
- We are sorry for any disruption our works cause

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents'

Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:

www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:

complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint via the helpline. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

Contact Us

If you have any questions about this notification of works, please get in touch.



24/7 Freephone **08081 434 434**



Minicom **08081 456 472**



Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Visit us at the former National Temperance Hospital at **112 Hampstead Road, London NW1 2PS.**

Websites: **www.hs2.org.uk**

www.hs2inCamden.co.uk

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Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

Español

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Français

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Bengali

যদি আপনাকে এই প্রচারপত্রটির বড় অক্ষর, ব্রাইল, অডিও বা সহজ পাঠ্যযোগ্য বৈশিষ্ট্যের প্রতিলিপির প্রয়োজন থাকে অথবা আপনি আমাদের সারসংক্ষেপে প্রাথমিক তথ্য চান তবে আমাদের সাথে যোগাযোগ করুন। এইচএস২ লিমিটেড (HS2 Ltd.)-এর সারসংক্ষেপে প্রাথমিক তথ্য চান তবে আমাদের সাথে যোগাযোগ করুন। আপনাকে প্রতিলিপিত করার জন্য আপনাকে কাউকে জিজ্ঞাসা করায় আপনাকে স্বাগত জানাই।